

Terms and Conditions for our Online Courses

1. Introduction

By enrolling in any of the courses offered by Smooth as Silk Ltd, T/A The Corneotherapy Consultant™, you agree to the following terms and conditions, in compliance with UK law. Please read them carefully before proceeding.

- 2. Course Access & Usage
- 2.1 Upon successful enrollment and receipt of payment, you will receive access to the course materials for the specified duration.
- 2.2 Access is granted to the registered user only and must not be shared, copied, distributed, or resold.
- 2.3 Any unauthorised use, including but not limited to sharing login credentials or reproducing course materials, may result in immediate termination of access without refund and potential legal action.
- 3. Payment & Refunds
- 3.1 All payments must be completed in full before course access is granted.
- 3.2 Payments are non-refundable unless otherwise required under UK Law or agreed in response to our complaints procedure.
- 3.3 If a refund is granted under exceptional circumstances, it will be processed within 14 days of approval and issued via the original payment method.
- 3.4 No refund is offered if transpires the purchaser is not suitably qualified to take this course. The CPD hours will not be applicable, and no responsibility is taken by The Corneotherapy Consultant™ for this failing.
- 3.4 You have a 14-day cooling-off period from the date of purchase, provided you have not accessed or downloaded any course materials. To do so, is to waive this right.
- 4. Intellectual Property
- 4.1 All course content, including text, images, videos, and materials, is the intellectual property of Smooth as Silk Ltd and its agent Maria Rylott-Byrd and is protected under UK copyright law.
- 4.2 You are not permitted to reproduce, distribute, modify, or create derivative works from any part of the course without prior written consent.
- 5. Course Content & Updates
- 5.1 We reserve the right to update, modify, or remove course content at any time to ensure accuracy and compliance with industry standards.
- 5.2 While we strive to provide accurate and up-to-date information, we do not guarantee that all content is free from errors or omissions.
- 6. Code of Conduct
- 6.1 Participants are expected to engage with course materials ethically and responsibly.



- 6.2 Any breach of ethical standards, including plagiarism or unauthorised distribution of content, may result in removal from the course without a refund.
- 7. Disclaimers & Liability
- 7.1 This course is for educational purposes only and does not constitute professional, medical, or legal advice.
- 7.2 We are not liable for any direct, indirect, incidental, or consequential damages resulting from the application of course content.
- 7.3 Nothing in these terms excludes or limits our liability where it would be unlawful to do so under UK law.
- 8. Technical Requirements
- 8.1 You are responsible for ensuring that you have the necessary technology, including a stable internet connection, to access the course materials.
- 8.2 We are not responsible for technical issues on your end that prevent access, including but not limited to incompatible software or hardware.
- 9. Privacy & Data Protection
- 9.1 We will process your personal data in accordance with the UK Law, as per our Privacy policy.
- 10. Governing Law & Jurisdiction
- 10.1 These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales.
- 10.2 Any disputes arising under these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.
- 11. Amendments
- 11.1 We reserve the right to update these terms and conditions at any time to reflect legal, regulatory, or operational changes.
- 11.2 Continued use of the course after changes are made constitutes acceptance of the revised terms.

By enrolling in this course, you acknowledge that you have read, understood, and agreed to these terms and conditions.